

Terms and Conditions

Last updated: [11/12/2025]

1. Acceptance of terms

1.1. These Terms and Conditions (“Terms”) govern your access to and use of the website operated by Aura ProTech Consulting FZ LLC (“Company”, “we”, “us”, “our”), including any content, functionality, and services offered on or through the website (collectively, the “Site”).

1.2. By accessing or using the Site, you agree to be bound by these Terms and all applicable laws and regulations. If you do not agree to these Terms, you must not use the Site.

2. Use of the site

2.1. You agree to access and use the Site only for lawful purposes and in a manner that does not infringe the rights of, or restrict or inhibit the use and enjoyment of the Site by, any third party.

2.2. You must not attempt to interfere with the proper functioning of the Site, including by introducing viruses, overloading systems, conducting denial of service attacks, or attempting to gain unauthorized access to any part of the Site or related systems.

3. Accounts and security

3.1. Certain features of the Site or our services may require you to register an account and provide accurate, current, and complete information. You are responsible for maintaining the confidentiality of your login credentials and for all activities that occur under your account.

3.2. You must notify us promptly of any unauthorized use of your account or any other breach of security. We reserve the right to suspend or terminate your account at our sole discretion if we suspect misuse or violation of these Terms.

4. Intellectual property

4.1. Unless otherwise stated, the Site and all content on it (including text, graphics, logos, icons, images, videos, software, and other materials) are owned by or licensed to the Company and are protected by copyright, trademark, and other intellectual property laws.

4.2. You may view, print, and download content from the Site for your personal, non-commercial use only, provided that you do not remove any copyright or other proprietary notices. Any other use, including reproduction, modification, distribution, or republication, is prohibited without our prior written consent.

5. Third- party links

- 5.1. The Site may contain links to third- party websites or resources. These links are provided for your convenience only and do not constitute an endorsement or recommendation by the Company.
- 5.2. We have no control over, and are not responsible or liable for, the content, privacy policies, or practices of any third- party websites. You access and use such websites at your own risk.

6. No warranties

- 6.1. The Site and all information, content, and services made available through it are provided on an "as is" and "as available" basis without any warranties of any kind, whether express or implied, to the maximum extent permitted by applicable law.
- 6.2. Without limiting the foregoing, we do not warrant that the Site will be uninterrupted, secure, or free from errors or harmful components, or that any content is accurate, complete, or up to date. You are responsible for verifying any information before relying on it.

7. Limitation of liability

- 7.1. To the fullest extent permitted by law, the Company and its directors, officers, employees, and agents shall not be liable for any direct, indirect, incidental, consequential, special, or punitive damages arising out of or in connection with your access to, use of, or inability to use the Site, even if advised of the possibility of such damages.
- 7.2. If, notwithstanding the foregoing, the Company is found to be liable to you for any damage or loss arising out of or in any way connected with your use of the Site, the Company's total aggregate liability shall in no event exceed the amount you have paid (if any) to us for access to the Site in the twelve (12) months preceding the event giving rise to the claim.

8. Indemnity

You agree to indemnify, defend, and hold harmless the Company and its directors, officers, employees, and agents from and against any and all claims, liabilities, damages, losses, costs, and expenses (including reasonable legal fees) arising out of or in connection with your use of the Site, your violation of these Terms, or your infringement of any rights of any third party.

9. Changes to the site and terms

- 9.1. We may update, modify, or discontinue any part of the Site at any time without notice.
- 9.2. We may revise these Terms from time to time. The updated Terms will be posted on the Site with an

updated “last updated” date. Your continued use of the Site after any changes are posted constitutes your acceptance of the revised Terms.

10. Privacy and cookies

Your use of the Site is also governed by our Privacy Policy and Cookie Notice, which explain how we collect, use, and protect personal data and how we use cookies and similar technologies.

11. Suspension and termination

11.1. We may, at any time and without prior notice, suspend, restrict, or terminate your access to the Site if we reasonably believe you have breached these Terms or applicable law, or for any other reason at our discretion.

11.2. Upon termination, all rights granted to you under these Terms will immediately cease, but any provisions that by their nature should survive (including intellectual property, disclaimers, limitations of liability, and governing law) will continue in full force.

12. Governing law and jurisdiction

These Terms and any dispute or claim arising out of or in connection with them or their subject matter shall be governed by and construed in accordance with the laws of the United Arab Emirates. The courts of [Emirate / Free Zone – e.g., Dubai Courts or relevant free zone courts] shall have exclusive jurisdiction, without prejudice to any mandatory rules of applicable law.

13. Contact us

If you have any questions regarding these Terms, please contact us using the contact details provided on our Site.